

FAQs about setting up an Incoming Shipment

Q. What to do if my shipping cartons have different amounts of units in them?

A. If your cartons don't all have the same number of units in them, instead of choosing 'case packed' at the start of setting up your incoming shipment, choose 'individual products'.

Q. What do I enter as the 'Ship From' address?

A. This is the address where your inventory is being shipped to Amazon from. It will either be coming directly from your supplier, or it will coming from your address, or from a prep company like FBAInspection.

Q. How do I get my FBA shipping labels to have my goods sent to Amazon from **overseas**?

A. At the end of setting up your incoming shipment, you can download the shipping labels and send them to whoever is shipping your goods to FBA. Whether that be the supplier or a prep company. It does not cost anything to download the shipping labels.

Q. How do I get the shipping labels if I am sending my goods from a **domestic** address?

A. Choose 'partnered carrier service' under shipping options towards the end of the incoming shipment creation. You can then pay for the shipping and download the pre-paid shipping labels

Here's the Amazon page with full instructions:

<https://sellercentral-europe.amazon.com/gp/seller/registration/participationAgreement.html?itemID=201119120>

Q. What is the 'Label Service Agreement'?

A. If you choose 'Amazon' to label your products (affix the FNSKU labels), later on in the shipment set up process, you will be asked to agree to the Label Service Agreement. Since Amazon charges 20 cents per unit to affix these labels, they need confirmation that you are happy for this charge to be applied to your account.